

**Yarmouth Argyle Home Support Services  
Report on client service  
January 2010**

**Clients:** 82 Municipality of Argyle  
72 Municipality of Yarmouth  
91 Town of Yarmouth  
245 **Total**

**Number of Visits:** 2,234 January  
22,631 year-to-date total

**Number of Hours with Clients:** 2,761 January  
49,058 year-to-date total

*JANUARY*  
For the month of ~~December~~ this included:

973 personal care hours  
829 respite hours  
412 meal preparation hours  
367 housework/laundry hours  
74 tuck-ins hours  
92 overnighter hours  
14 errands/other

**Authorized Hours:** 3,987 January  
37,487 year-to-date total

**Number of authorization changes:** 150 January  
These are repeat changes. Total does not include routine daily adjustments. 1,904 year-to-date total

**Total # of Changes:** 1,255 January  
12,034 year-to-date total

**Total Hours Cancelled:** 1,019 January  
(includes hours on hold) 8,446 year-to-date total

**Total # of hours on hold:** 120 In hospital  
0 Respite Bed  
177 Other

**Number of Employees:** 41  
(full-time equivalent is) 41

**Service Notes:**

prepared by Agency Staff  
for Board of Directors